

WHAT
are we talking about?

WHO is concerned
by this topic ?

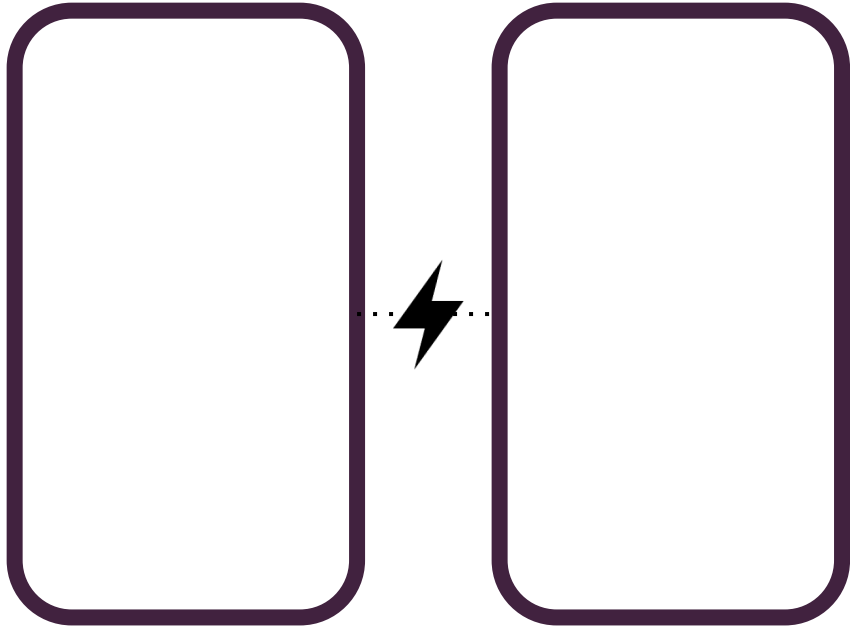
WHERE and **WHEN** is the
situation occurring?

WHY did this
happen?

What do the different people involved think about it ?



What comes into **conflict**
in this situation?



What could we do?



Which solution could we try?